WEXFORD FC RECRUITING

SUPPORTER LIAISON OFFICER

Volunteer Role | Supporters and Community

ROLE TYPE	LOCATION	COMMITMENT
Volunteer Role	Ferrycarrig Park, Wexford	Home Matchdays

ROLE OVERVIEW

THE ROLE

Wexford FC are looking for a Supporter Liaison Officer to be the link between our supporters and the club. The SLO makes sure supporters are heard, kept informed and looked after on matchday. It is a volunteer role for someone who cares about the club, enjoys meeting people and wants to help make Wexford FC a welcoming home for every supporter.

WHAT YOU WILL DO

KEY RESPONSIBILITIES

- Be the main point of contact between supporters and the club, on matchdays and through the week
- Listen to supporter feedback, concerns and ideas, and bring them to club management
- Keep supporters informed on club decisions, ticketing and matchday plans
- Make contact with visiting clubs' SLOs ahead of home games so away fans know what to expect
- Work with matchday operations and stewards on supporter welfare and safety
- Help make matchdays welcoming and accessible for families and supporters with disabilities
- Attend FAI SLO meetings and training

CRITERIA

REQUIREMENTS

ESSENTIAL

- A real connection to the club and its fans
- Approachable, calm and a good listener
- Confident dealing with fans, staff and clubs
- Available for most men's and women's home games
- Garda Vetting is required

DESIRABLE

- Customer service, community or volunteer experience
- Knowledge of League of Ireland supporter culture
- Handles difficult conversations calmly
- Comfortable using social media and email

WHY JOIN US

WHAT WE OFFER

- A real voice for supporters at the heart of the club
- A full handover and ongoing support from the current SLO
- Access to FAI training and the League of Ireland SLO network
- Valuable volunteer experience in sport and community leadership

HOW TO APPLY

Send a short note about yourself and why you would like the role to **info@wexfordfc.ie**. This role is subject to Garda Vetting and standard reference checks.

PROUDLY SUPPORTED BY

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